



## PROBLEM SOLVING SKILLS

Active Directory, Android for Smartphone, CSS3, HTML5, Internet Explorer, iOS, IP/TCP, Lotus Notes, Linux Ubuntu, Office 2016, One Drive, VPN, Windows 7, Windows 10

## LANGUAGES

English (full professional working), French (native), Russian (limited working proficiency)

## EXPERIENCE

### Sept. 2016 – Dec. 2018 - **Technical Support Analyst, DXC Technology**

Permanent position, answer technical queries, assist business partner in IT; (Canada, French-speaking countries, United-Kingdom and sometimes Belarus, Russia), configuration issues, troubleshooting, research and implement fixes, software installations over the phone or by e-mail - Leixlip, Ireland

### July 2015 – Sept. 2016 - **Waiter, La Cocotte Café**

Barista & waiter (full-time) in `La Cocotte`, make the coffee for customers and keep the place clean, Alliance Française, preparation of breakfast for the French embassy, Kildare Street - Dublin, Ireland

## EDUCATIONAL BACKGROUND

### Oct. 2017 – May 2019 – **Student, Evening Classes**

Russian for beginner, intermediate at the Department of Russian and Slavonic Studies

The courses aim to develop student's knowledge of Russian language and culture, to communicate with native Russian speakers - Trinity College Dublin, Ireland

## FOREIGN EXPERIENCE

### Dec. 2018 – Mars 2019 – **Linguistic Stay**

Hosted by a family of Russian native speaker

Cultural exchange, practice of the Russian language – Kiev, Ukraine

## LINKS

[www.onekomputer.com](http://www.onekomputer.com)

[www.linkedin.com/in/christophe-lhote-englishfrench](http://www.linkedin.com/in/christophe-lhote-englishfrench)